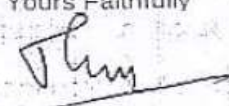


Annexure -9.42

POLICE	 KERALA	DEPARTMENT
		
Immediate	No. C2-115753/2013/PHQ Police Headquarters, Thiruvananthapuram Dated. 27-10-2014	
From	State Police Chief Kerala	
To	The Registrar (Subordinate Judiciary) Hon'ble High Court of Kerala Ernakulam Kochi : 682 031	
Sir,	Sub : Lack of security in ATMS-Need for effective measures-Report submitted-reg Ref : Letter No. D4/99735/2013 dated. 27/11/2013 of the Registrar (Subordinate Judiciary) Hon'ble High Court of Kerala. Kind attention is invited to the letter cited above. Police Department, as part of law & order, is taking effective steps to ensure the safety of all ATM Counters. In this connection following measures are suggested for enhancing security of ATMs installed across the State. 1) Providing of Police Personnel as Security Guards to all ATM Counters is not feasible. So each bank should evolve sufficient security mechanisms to ensure the safety of ATMs and customers. 2) Measures like automatic locking from inside, avoiding multiple counters in one cubicle etc should be insisted upon. It should be insisted that all ATMs do have minimum safety measures installed and ensured that are working. 3) All ATM counters are to be provided with security guards and cameras by the concerned bank on 24x7 basis. 4) The video/audio feed from the ATM counter may be connected to a control Room. Where ever feasible it can be connected with Police Control Room or Police Stations. 5) The ATM should be in a well lighted location as many of the ATMs are seen installed at secluded places. 6) A patta book has to be kept near ATM Counters so that police night/day patrol parties can visit and sign in those books. 7) All concerned banks should maintain proper security liaison with the local police and work in coordination to enhance security. 8) Issuing of Police Clearance Certificate, on a security angle, to open ATM Counters may be considered. It is submitted that the above measures will enhance the security of ATMs. Yours Faithfully  KRISHNAMURTHY M N	